

Pomegranate Theatre

Access guide



CHESTERFIELD
BOROUGH COUNCIL



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Welcome to the Pomegranate Theatre, Chesterfield

The Pomegranate Theatre is a beautiful Grade II-listed Victorian 590 seat theatre based in the town centre of Chesterfield. The theatre presents a programme of professional touring drama, music, dance, and a very popular star studded pantomime. In addition, the Pomegranate Theatre presents Pomegranate Screenings - an ongoing programme of latest films and satellite broadcasts using state of the art cinema equipment. The Pomegranate Theatre is also hired by local amateur groups who stage their own performances.

The Pomegranate Theatre aims to be accessible to all and we are committed to making your visit to us as easy and enjoyable as possible. The information contained in this leaflet can also be available in other formats if required.

Our staff are an important link between the practical facilities we offer and the many guests who visit us each day. All front of house staff undergo awareness training, and will be only too pleased to assist you should you require any information or help.

Your journey to the theatre

The theatre address is: **Corporation Street, Chesterfield, S41 7TX**

By car

Chesterfield is just 10 minutes from junction 29 of the M1 motorway via the A617. From all routes follow signs to Chesterfield Town Centre, the theatre is located in close proximity to the 'Crooked Spire Church'. Local car parks are well signposted.

Corporation Street (S41 7TX); Durrant Road (S41 7NF); Derbyshire Times (S41 7XD); Devonshire Street (S41 7ST); Holywell Cross (S40 1UT); Theatre Lane (S41 7TP); St. Mary's Gate (S41 7TJ); Station Road (S41 7XB); Spa Lane (S41 7XB).



Parking

There are a number of large car parks close to the theatre. Outside the Pomegranate Theatre on Corporation Street there is one dedicated disabled parking space for blue badge holders (see photo left).

If you are a Chesterfield resident and you pay your council tax to Chesterfield Borough Council you will receive a parking disc with your annual council tax bill. It can be used to park for free in the following Chesterfield Borough Council off-street pay and display car parks:

Albion Road / Derbyshire Times / Devonshire Street / Durrant Road / Hollis Lane (excluding on-street bays) / Holywell Cross (The Donut) / Queens Park (North and South) / Spa Lane / Station Road / St Mary's Gate / Theatre Lane.

Residents of the borough can park free of charge before 10am and after 3pm Monday to Saturday and all day on a Sunday and bank holidays.

Drop off and pick up point

The closest drop off and pick up point is located immediately outside the theatre door on Corporation Street.

Taxis

There are numerous hackney carriage and private hire taxi firms serving Chesterfield and many of these are accessible and suitable for people with mobility difficulties and wheelchair users. There are taxi firms very close by to the Pomegranate Theatre. If you need assistance in booking a taxi please speak with a member of front of house staff.

By bus

The Pomegranate Theatre is within walking distance of all town centre bus stops.

The following bus numbers stop close to the Pomegranate Theatre: 2, 39, 43, 50, 51, 54, 72, 74, 77 82, 83 – with bus stops on St. Mary's Gate, Stephenson Place or Church Way.

By train

Exit Chesterfield Station bearing left. Keeping the Chesterfield Hotel on your right, walk up a hill, cross the footbridge to Corporation Street; the Pomegranate is situated on your left. The distance is 0.2 miles (approximate 4 minute walk).

On foot

The Pomegranate Theatre is accessible within minutes from the railway station, from local car parks and bus stops. Several finger post signs mark the way to the theatre. Chesterfield is an ancient market town and the New Square and Market Place floor area are covered in cobbles. We would remind you to take extra care on these cobbles if you are accessing the theatre via these routes.

Walking from Chesterfield Visitor Information Centre

Walk north on Church Way towards Burlington Street. Turn right onto Stephenson Place. Slight right onto Holywell Street. Go over the crossing. Turn left onto Corporation Street. The Pomegranate Theatre is on the right.

Walking from the market square

Walk east on Market Place towards Glumangate. Continue onto High Street. Continue onto Burlington Street. Turn left onto Church Way. Turn right onto Stephenson Place. Slight right onto Holywell Cross. Go over the crossing. Turn left onto Corporation Street. The Pomegranate Theatre is on the right.

Information about the local area is available from Chesterfield Visitor Information Centre, Rykneld Square, Chesterfield, S40 1SB or by calling **01246 345777 / 01246 345778** or visiting www.visitchesterfield.info



The building and facilities

About the entrances and main foyer area, bar/café area

Access to the Theatre is via a ramp on the right or steps on the left from the street to automatic doors. There is a stair lift from the foyer area to the bar/café area.

Box office

Advanced tickets for all events/performances/shows can be purchased from the Visitor Information Centre which is situated in Rykneld Square, Chesterfield, S40 1SB from Monday to Saturday 9.30am – 6pm or on bank holidays 9.30am – 5pm.

The Pomegranate Theatre box office which is located in the foyer on the left hand side, is open an hour before each performance to collect booked tickets and purchase on the day tickets has a lowered counter for wheelchair users.

If you require a wheelchair spaces this can be booked with box office staff.

Accessible toilets

The Pomegranate Theatre has 2 accessible toilets. One adjacent to the Box Office in the foyer and one at the rear of the auditorium.

Emergency Procedures

Emergency procedures are in place at all our venues to assist anyone with a disability to exit the venue safely in the event of an evacuation. Equipment is installed to assist with this on stairways and staff members are trained regularly in its use.

A flashing light will also be activated to highlight the emergency evacuation for people who are hearing impaired.

Security

The following measures have been put in place to ensure everyone's safety. All customers must have a valid ticket which will be checked at the door. Please have your ticket ready for inspection.

Customers may collect or purchase tickets at the box office of the venue.

Only customers with tickets will be allowed in the venue, and if you leave the venue for any reason, you will need to show your ticket to gain re-admission.

Please keep the items you bring with you to an absolute minimum.

Security searches may be carried out.

We reserve the right to refuse admission or request a customer leave the venue and take action to enforce this.

Cushions

We have a large selection of cushions. The front of house staff will be pleased to help you.

Visually impaired customers

Large print

A large print version of printed materials can be made available on request. Advanced notice is required.

Headsets

Any customers wishing to use a headset please ask a member of the box office staff or front of house staff who will be able to help you obtain a headset and show you which channel to put the headset on for your requirements.

Infrared hearing system

We operate an infrared system in the auditorium. If you wish to use any of the headsets available (which are located behind the bar), please ask a member of the box office or front of house staff who will be able to show you how to use the headset.

A two way microphone and speaker system is available at the box office counter. The box office can also advise on seats which have the best reception.

For more information on accessible performances see pages 14 and 15.

Customers who are mobility impaired



The main entrance and stalls are fully accessible, with wheelchair seats and toilet facilities.

The theatre bar is accessed via 5 steps or stair lift (please note the stair lift is not suitable for all wheelchairs). If you need to use the stair lift please inform a member of the front of house team.

The theatre circle is not accessible for wheelchair users due to stairs and no lift. There are 27 steps up to the circle.

Wheelchair spaces

There are eight wheelchair spaces in the Pomegranate auditorium. Please inform box office staff when booking if you require one of these spaces. Please be aware that health and safety regulations require that users remain in the wheelchair during performances.

Pomegranate Theatre seating plan 1



Assistance dogs

Assistance dogs are welcome at all venues but please let the box office know when booking.

Do you need to bring a carer/essential companion?

Essential companion - this concession exists to enable all patrons to equally participate, with dignity and respect at events and performances. The purpose of the concession is to ensure the safety and enjoyment of those customers who require a companion to assist them in accessing the facilities for events and performances.

The concession is not open to, or intended for, those who simply require a companion to assist with transportation to and from the venues, or to keep them company. The scheme is not offered to anyone who can cope independently in a public venue. The essential companion's primary role is to assist the customer with mobility or guidance, to enable them to safely attend and enjoy the event or performance. The essential companion is expected to attend to the needs of the customer at all times whilst on the premises.

We're family friendly

We have baby changing facilities in the disabled toilet at the back of the auditorium. Mothers are welcome to breastfeed anywhere at the Pomegranate Theatre.

Babes in arms: A limited number of free tickets for children aged 12 months and under (who are sharing a seat with their carer) are available for some family friendly events (contact box office for more info and to book).

Accessibility mailing list

If you wish to be added to an accessibility mailing list to find out about all accessible performances at our venues please visit:

www.chesterfieldtheatres.co.uk/our-theatre/accessibility

to have your name and contact details added to a mailing list.

Accessible performances

Audio described performances

The Pomegranate Theatre has an audio description box in the auditorium. The audio describer will use natural pauses in dialogue to verbally communicate what is happening on stage and audience members who wish to hear the narration will be provided with a headset.

Touch tour

A touch tour may be offered. This usually happens an hour before the show and attendees will have the chance to explore the set, costumes and sometimes to meet some of the actors.

Captioned performances

Captions for shows at the theatre are displayed in a digital unit box near the stage. A qualified captioner prepares the captions in advance, then cues them 'live' as the action unfolds on stage.

British sign language interpreted

Some performances at the theatre have a British Sign Language interpreter at the side of the stage, who will interpret the spoken and heard elements of a performance.

Relaxed performances

Open to everyone and is specifically adapted for those with learning disabilities and other sensory and communication disorders – providing a more relaxed and supportive atmosphere in order to reduce anxiety and allow people to experience live theatre.

Familiarisation

We appreciate that visiting a new place can be a challenging experience for some people. If you have booked tickets to one of our events and one of your party would benefit from a pre-event tour or touch tour (if offered as part of the show), then please get in touch with

Wendy Blunt, Health and Wellbeing officer on **01246 345344**.

Dementia friendly performances

Music and theatre play an important role in engaging with people who are living with dementia and can contribute significantly to maintaining people's independence and reduce social isolation.

We have partnered with Arts Derbyshire and the Matinee Project to bring four screenings of classic films for people with dementia or memory challenges and their family/carers.

Pomegranate Theatre

How to book

Phone **01246 345222**

web **www.chesterfieldtheatres.co.uk**

Email **box.office@chesterfieldtheatres.co.uk**

In Person

Chesterfield Visitor Information Centre

Rykneld Square, Chesterfield, S40 1SB

Open Monday to Saturday 9.30am to 6pm.

Bank Holidays open 9.30am to 5pm or one hour before the performance starts at the Pomegranate Theatre box office



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